PMS, RMS, and CMS Interfaces

Our PMS, RMS, and CMS Interfaces enable connectivity between your hotel's Property Management System (PMS), Revenue Management System (RMS) and/or Channel Manager (CMS), and the Preferred Hotels & Resorts Central Reservation System (CRS). The PMS Interface supports the growing needs of hotels for single image inventory and provides data transfer of rates, availability, and inventory from PMS to CRS and reservations to PMS (and with enhanced two-way from PMS to CRS as well).

HOW IT WORKS

Our PMS, RMS, and CMS Interface tools offer multiple options for managing a single image inventory including the following options:

- **PMS One-Way Interface**
  Allows for reservations to be passed seamlessly from the CRS to the PMS

- **PMS Two-Way Interface**
  Additionally allows for PMS updates of rates, inventory, and availability — along with other data options — to transfer from the PMS back to CRS

- **PMS Two-Way Enhanced Interface**
  Allows for a complete synchronization of all guest records in addition to the above in the CRS, Voice Agent, as well as PMS — the best choice for hotels using call gating services with frequent customer contact

- **RMS Interface**
  Offers standard revenue management controls such as rate hurdles and best available rate implemented automatically – through Revenue Management Systems and technology partners including pre-built interfaces with IDeaS, EasyRMS, Active Metrics, and Scignus

- **CMS Interface**
  When using an external channel manager, the CRS can interface with this to ensure frequent updates of rates and inventory; in many instances, this also includes reservation delivery from the OTA to the PMS via the CRS

BENEFITS

- **Reservation transactions downloaded directly into the hotel's PMS**
  Allows for maximized efficiency and frees up personnel for more strategic activities

- **Single source management for reservation details**
  Offers ability to manage reservation delivery, stay restrictions, and rate updates, as well as room inventory controls

- **Increase data accuracy and integrity**
  Automatic downloads from CRS to PMS, eliminating human error

- **Revenue maximization**
  Updated inventory provides ability to capitalize on yielding strategies

- **Nearly 100 PMS certified interface partners**
  Check the full list to find the right match

SETUP AND FEES

Implementation Fees

ONE-WAY	US$1,000	€750	£650
TWO-WAY	US$1,250	€950	£800

Monthly Maintenance

ONE-WAY	US$100	€75	£65
TWO-WAY	US$200	€150	£130

Note: Two-Way Enhanced Pricing is available on request

FAQs

Is this the full implementation fee?
For the CRS, yes. However, there are often implementation and monthly fees with the other services as well. Please check with them to understand their pricing prior to commencing.

With what PMS providers does the interface work?
There are more than 100 different providers; please check the recent list of providers to see if yours is there.

FOR MORE INFORMATION

Please contact your Preferred Hotels & Resorts Director of Revenue Account Management for more information.